Enterprise Has Charged My Card 3 Months Later Escrito por MichaelSmith - 10/05/2018 13:14

Hello,

So I was checking my credit card statement yesterday and see that Enterprise has charged me \$280.80. I rented a car with them in December 08 in Atlanta, and paid for it anyway...so I have no idea what this is for. I rang the office where I rented (Duluth, GA) and it was closed. On their website they have a 'contact us' phone..but that is a local 1-800 number which I can't call from here...so I sent them an email but it came back saving 'server busy' or some such crap. And the damn time-difference is not doing anything to help either banghead This is just ridiculous....can they even do that?! Luckily I have my copy of the rental agreement the last time I rented with them...but I am sitting here 10,000 miles away. How the hell can I get this sorted? Any ideas? Can I call my bank and ask them to investigate this? \$280 is guite a bit to ignore. Also I am wondering if they have accidentally charged my card..but what the hell are they doing with my credit card details anyway...I thought they're not supposed to hold credit card details on file?

Please help

I didn't find the right solution from the internet.

References:

http://www.airliners.net/forum/viewtopic.php?f=11&t=1198445&sid=2a0d46b87f6a2c471e81162c4b10ee ec App video company

Thanks